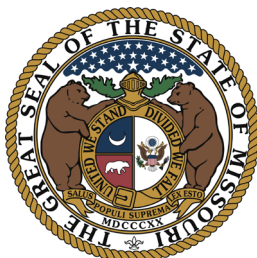


# The First 100 Days

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*A report on early accomplishments of Missouri's 39th Secretary of State.*



SECRETARY OF STATE JASON KANDER  
APRIL 2013

# SECRETARY KANDER

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“Secretary of State Jason Kander is new to statewide office, but doesn’t suffer from first-year jitters. Kander, a former state representative and the youngest statewide elected official in the nation, is a rising star within the party and gaining popularity throughout the state.” – *The Missouri Times*, March 11, 2013

“Kander announced several ‘Day 1 achievements,’ which included launching a business outreach office, instituting an office ethics policy and creating an early voting commission that will be made up of local election officials.” – *St. Louis Post-Dispatch*, Jan. 18, 2013

“Missouri Secretary of State Jason Kander says he has adopted a new ethics policy barring the staff in his office from accepting gifts from lobbyists.” – *Associated Press*, Jan. 16, 2013

“Missouri’s new secretary of state got our attention Friday with steps he announced to boost the public’s involvement in shaping citizen-led ballot proposals. Secretary Jason Kander, on the job for just 10 days, said he will use his office’s website to post submitted initiative petitions.” – *St. Joseph News-Tribune Editorial*, Jan. 26, 2013

“The Missouri Secretary of State’s office has been abuzz with activity in the two weeks since Jason Kander took his oath of office.” – *Jefferson City News Tribune editorial*, Jan. 28, 2013

“Missouri sues S&P over mortgage bonds” – *St. Louis Post-Dispatch*, Feb. 5, 2013

“Kander’s website provides state House and Senate debate on demand” – *St. Louis Beacon*, Feb. 27, 2013

“A special panel created by Secretary of State Jason Kander is recommending that Missouri allow early voting and expand absentee voting by mail.” – *Associated Press*, Feb. 28, 2013

# IN THE NEWS

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“Early voting proposal gets bipartisan push in Missouri” – *St. Louis Post-Dispatch*, March 17, 2013

“Mo. Sec. Of State Kander Urges House To Take Up Early Voting Legislation” – *St. Louis Public Radio*, March 26, 2013

“Kander, Schupp Announce Small Business Legislation” – *KTTS Radio*, March 27, 2013

“On Tuesday, Jason Kander, Missouri’s newly elected secretary of state, released a letter he has sent to Missouri House Speaker Tim Jones, R-Eureka, asking him to support early voting.” – *Joplin Globe*, March 27, 2013

“Bipartisan Support For Startups For Soldiers Act In Missouri” – *KTTS Radio*, March 29, 2013

“Kander orders Morgan Keegan to pay \$6.5 million to Mamtek investors” – *St. Louis Business Journal*, April 4, 2013

“Missouri Secretary of State urges UMSL student-veterans to take action” – *UMSL Daily*, April 15, 2013

“Missouri’s Secretary of State is endorsing an address confidentiality program to help support victims of sexual and domestic violence, as a way to help observe April’s Sexual Assault Awareness Month.” – *Missourinet*, April 15, 2013

“Kander Extends Nondiscrimination Protections To LGBT Employees” – *KTTS Radio*, April 21, 2013

## Elections

- Made initiative petitions accessible on the secretary of state's website and, working with the IT department, implemented a **public comment period on initiative petitions**.
- Oversaw the creation and activities of the **Early Voting Commission**, an 11-member, bipartisan, representative group of individuals who discussed the merits of early voting and determined the most secure, efficient, fair and cost-effective ways to implement early voting in Missouri. The four recommendations were introduced as legislation (HB 848) by Rep. Myron Neth.
- Issued an impact report on pending voter photo identification legislation (HCS HBS 48 and 216).

## Business Services Division

- **The Business Outreach Office** was created to help business owners better navigate the process of registering with state government and obtaining the resources they need to be successful.
- The office has planned a **tour with 22 stops** across the state to increase awareness of the services offered to Missourians by the secretary of state's office.
- Issued a public alert to Missouri business owners receiving a letter from Corporate Records Service falsely claiming recipients had to pay a fee and file minutes to be in compliance with state law.
- With the Publications Division, worked to cut spending on business mailers and saved \$14,415.62.
- Business Services has handled 38,069 phone calls from customers, and the division's website has received 7,160,242 hits from 258,824 customers.
- 24,513 new businesses were created in Missouri.
- 5,145 notary public applications were processed.
- An estimated 110 adoptions were completed in Missouri.

## Securities

- Filed administrative action, which resulted in a **cease and desist order**, against Morgan Keegan & Co., Inc., regarding the firm's alleged fraud and dishonest and unethical practices in selling bonds **related to the failed Mamtek sweetener factory in Moberly, Mo.**



- **Filed securities fraud lawsuit with Attorney General Chris Koster against Standard & Poor's** to hold the company accountable for alleged misconduct involving the company's rating of mortgage-backed securities at the heart of the nation's financial crisis.
- Re-launched the **Investor Protection website**, [www.MissouriSafeSavings.com](http://www.MissouriSafeSavings.com), and **issued three investor alerts** to help Missourians make educated investment decisions.
- Initiated a **special hotline for Missouri farmers** who have investment issues and concerns.
- **Recovered \$75,000 for the 82-year-old widow of an investor**, and barred a broker-dealer agent from registering in Missouri as part of a consent order with an Iowa firm.
- Filed an administrative action, which resulted in a **cease and desist order**, against a broker-dealer agent of Ladue, Mo., concerning alleged unauthorized transfers from client accounts in excess of \$1.5 million while the agent sold securities to Missouri investors.
- Filed an administrative action, which resulted in a **cease and desist order**, against a Lee's Summit man and his company for securities fraud.

## Policy

- Launched, with the IT Department, **The Missouri Channel**, which allows the public to more easily access archived legislative debates at [www.TheMissouriChannel.com](http://www.TheMissouriChannel.com).



THE  
MISSOURI  
CHANNEL

- **The "Start Ups for Soldiers Act" (HB 918) was introduced** with Rep. Jeff Roorda and Veterans Committee Chair Rep. Charlie Davis, which would eliminate all fees associated with starting a business for members of the Missouri National Guard and active-duty military returning home to Missouri.
- A fee-change holiday bill, the **"Let Business Focus on Business Act" (HB 916), was introduced** with Rep. Jill Schupp. It aims to remove the uncertainty small business owners face regarding fees required to start a business in Missouri by decreasing the frequency of fee changes allowed by limiting adjustment

- considerations to a specific time period every four years.
- A measure to bring early voting to Missouri (HB 848) was introduced with Rep. Myron Neth, and seeks to implement the four recommendations made by the bipartisan Early Voting Commission.
- Handled 359 cases for Missourians through the constituent services staff. Requests were initiated by e-mails, letters, phone calls and in-person questions.

## Fiscal and Facilities

- Fiscal worked with the Carnahan and Kander teams and **submitted the fiscal year 2014 budget request.**
- Automated Fiscal Note processing.

## Human Resources

- The Human Resource Division has **strengthened the office's nondiscrimination and workplace harassment policies** to safeguard against adverse action taken on the basis of sexual orientation and gender identity.
- The division instituted a **new ethics policy** prohibiting employees from taking gifts from lobbyists and requires an ethics training course for all new employees.
- The division implemented an internship program.

## Safe at Home

- Safe at Home has 1,087 active participants, 119 of which have joined the program during the past 100 days.
- March 2013 saw the largest number of families added since the start of the program, with 26 families joining the Safe at Home program.
- Statewide, there are 415 active application assistants in 147 different agencies, including 15 who have been added in the past 100 days.
- Safe at Home has processed 5,907 pieces of mail for program participants.



## Administrative Rules

- The Missouri Register has put out seven issues, which included 17 emergency rulemakings, 8 executive orders, 114 proposed rulemakings, 108 orders of rulemaking, 9 in additions and 89 dissolutions.
- Administrative Rules has published 464 pages of updates to the Code of State Regulations.

## Archives

- Archives **distributed \$54,179.67 in grants** to fund historical records projects across the state.
- The Archives provided 208,624 customers with 11,811,056 records through the Missouri Digital Heritage website, answered 3,303 records requests submitted by mail, email and telephone and assisted 685 onsite researchers.
- The papers of five of Missouri's 19th century governors, "Historic Postcards of St. Louis" and legislative committee records were added to the Missouri Digital Heritage website.
- 24 onsite volunteers provided 1,984 hours of service preparing, scanning and indexing thousands of records.
- eVolunteers from all over the world indexed 49,000 death records from 1962, as well as 200,000 births, marriages and deaths listed in the Jackson Examiner and Independence Examiner newspapers.
- The Archives Alive! presentation has been attended by 3,542 students, teachers and parents.
- Tours of the Archives were provided for 1,076 an additional people.
- Archives collaborated with the IT department to ensure that eVolunteers were able to assist with various indexing projects.



## Local Records

- Local Records assists over 4,000 local government entities with record preservation, and has prepared more than 110,000

- documents for preservation imaging.
- Local Records staff facilitated outreach and training efforts in 22 locations across the state, as well as the Worcestershire Archives and Archaeology Service in Worcester, United Kingdom.
- Conservators were consulted by the Missouri Supreme Court on record preservation.
- Conservators restored Colton's Sectional Map of Missouri (1866), a plat of the Village of St. Ferdinand (1854), and two "farewell" letters written by Confederate soldiers on the eve of their executions in Palmyra, Mo (1862).
- Three new records preservation projects were initiated: Clark County Circuit (1837–1871), Morgan County Probate (1888–1940) and Marion County Circuit (1827–1867).

## Records Management

- Records Management analysts hosted two Library of Congress electronic records preservation training programs for state employees, and identified further training to assist this process in the future.
- The Records Management Imaging Section has scanned over 1,695,911 documents for state and county governmental agencies.
- Record Center staff shelved 7,094 cubic feet of records and pulled over 8,000 box or file requests for customers.

## State Library

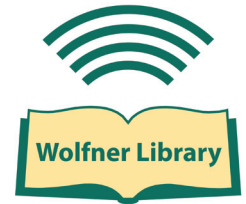
- The Library **distributed \$1,375,060 in federal library grants** to 93 school districts and public libraries.
- Reference Services has held four trainings for state employees on library resources.
- A major inventory project has been completed, resulting in a more purposeful collection of print materials to serve the needs of state employees.
- Library Development held the Library Skills Winter Institute, providing training to 56 staff members from 26 libraries across the state.
- The "Dig into Summer Reading" program was introduced to



libraries across the state through workshops to assist public libraries in preparing their summer reading programs.

## Wolfner Talking Book and Braille Library

- The Adult Winter Reading Program was "Books Made into Movies." Seventy-six people enrolled in the program, and the winner read 88 books through the services provided by Wolfner.
- Recorded 22 books to supplement the books provided by the National Library Service.
- 23 volunteers worked a total of 569 hours in the studio to record audio books. Five volunteers who create print/braille books for children have worked 30 hours. Another 4 volunteers who assist in other areas of Wolfner have worked 277 hours.
- 137,367 items have been checked out by 7,323 users.



## Publications

- Publications has printed and made available to Missourians 5,000 copies of the Missouri Constitution; 11,500 copies of the *General Assembly Roster*; 5,000 copies of the Great Seal; and 5,000 copies of the Great Seal sheet for embossing by our Capitol office visitors.
- Collaborated with Business Services to produce and print over 93,000 informational mailers and booklets to Missouri notaries and business owners.
- Collaborated with the Missouri State Library and Missouri State Archives to produce 39,000 brochures and promotional materials for customers and guests.

# Contact Us



Secretary of State Jason Kander meets with members of a Missouri 4-H group in his Capitol office.



Kander addresses members of the Early Voting Commission.



Kander meets with conservators at the Missouri State Archives.

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(573) 751-0356

**Administrative Rules Division**  
(573) 751-4015

**Business Services Division**  
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(573) 751-4153

**Elections Division:**  
(800) 669-8683  
(573) 751-2301

**Information Technology**  
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**State Archives**  
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(314) 588-1746

**Local Records**  
(573) 751-4097

**Publications Division**  
(866) 716-0237  
(573) 751-4218

**Records Management**  
(573) 751-3319

**Safe at Home**  
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**Securities Division**  
(800) 721-7996  
(573) 751-4136

**State Library**  
(800) 325-0131  
(573) 751-3615

**Wolfner Library**  
(800) 392-2614  
(573) 751-8720

**Branch Offices:**  
Kansas City: (816) 889-2925  
Springfield: (417) 895-6330  
St. Louis: (314) 340-7490

**Missouri Relay**

- Voice user calling a hearing/speech-impaired user: (800) 735-2466
- Hearing/speech-impaired user calling voice user: (800) 735-2966
- Wolfner TDD: (800) 347-1379



Jason Kander, 31, was sworn in as Missouri's 39th Secretary of State in January 2013. A former U.S. Army Captain, Jason is a veteran of the war in Afghanistan. Prior to his election as secretary of state, he practiced law, represented Kansas City in the Missouri General Assembly and served on the Missouri Veterans Commission. He is a graduate of American University and Georgetown Law School and is married to his high school sweetheart, Diana. He is America's youngest statewide elected official.

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